



A Decade of Advancing Patient-Centered Care:
The 10th National CAHPS® User Group Meeting




CAHPS College

Part III Status of Products

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CAHPS Facility Surveys



- **Surveys available for use:**
 - Hospital Survey
- **Surveys available in beta version:**
 - In-Center Hemodialysis Survey
- **Surveys in development:**
 - Nursing Home Survey of Residents
 - Nursing Home Survey of Family

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CAHPS Ambulatory Care Surveys



- **Surveys available for use:**
 - Health Plan Survey 3.0
 - ECHO® Survey (the CAHPS survey of behavioral health services)
 - American Indian Survey (the CAHPS survey of care delivered by the Indian Health Service)
- **Surveys available in beta version:**
 - Health Plan Survey 4.0
 - Clinician & Group Survey
 - Adult Dental Care Survey (developed by AIR with funding from TRICARE)
 - Child Dental Care Survey (developed by RAND with funding from University of Connecticut and AHRQ)

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Additional Item Sets to Assess Ambulatory Care



- **Surveys or survey modules in development:**
 - People with Mobility Impairments
 - Prescription Drug Plan
 - PPO

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